



## TOTAL WASTE SOLUTION FOR PROPERTY MANAGERS

Urban Impact has a track record of success in providing a Total Waste Management (TWM) program to BOMA BC and its members.

### About Urban Impact

For over 30 years, Urban Impact has built our business on providing our clients outstanding waste, recycling, shredding, and reporting services. Urban Impact's combined team and fleet of service collection vehicles collect from over 7,500 pickup locations throughout the Lower Mainland.

Urban Impact has a track record of success in providing a Total Waste Management (TWM) program to BOMA BC and its members. With every customer, we establish desired diversion rates and start benchmarking results so that our customers can measure their progress.

Urban Impact can meet the total waste solution requirements for BOMA and its participating members including services for:

- Organics (food waste)
- Fibre (newspaper, paper, cardboard)
- Mixed Containers (glass, metal and plastic containers) and other miscellaneous metals/wire/pipe
- Drywall, construction materials/fiberglass
- Electronics
- Wooden pallets and other wood products
- New ~ Beverage Containers
- Soft plastics
- Waste-to-energy
- On-site shredding
- Refundables (beverage containers)
- waste audits
- Diversion reporting

### The Urban Impact Difference

**Clean Bin Organics:** Organics totes are cleaned with each weekly service with our advanced wash technology. No more smell, no more yuck!

**Reporting:** Annual Certificates of Diversion are provided at no additional cost to our valued customers and have other various reporting systems available.

**Urban Impact App:** A user-friendly platform to manage your collection program; request extra pickups, and set reminders of your upcoming service days.

**Right sizing:** Right sizing services is part of the Urban Impact offering. If we discover services that can be provided at reduced frequency or with different collection systems, we will recommend these to you.

**We are Local:** Urban Impact is family owned and operated company that employs over 185 amazing local people who work hard every day to ensure your needs are met.

### It's Easy to Recycle.

Recognizing every business is unique, we take the time to understand your business challenges and provide customized waste management and recycling solutions to meet your specialized requirements.

If you are looking for waste and recycling services, Urban Impact is here to help; here is how we get started:

**Site Visit:** Urban Impact will conduct a facility evaluation of your properties so that we fully understand current waste and recycling operations, waste streams that you need handled, communication plan and resources and the logistics required to service your locations. We apply our extensive industry experience in assessing and recommending a system that will serve your buildings and business needs.

**Proposals:** Once the evaluation and site visits are complete, we will prepare operational recommendations and pricing in a proposal for your review.

**On boarding:** When we are given the green light, Urban Impact will coordinate set up and installation of services. Communication will be proactive and we promise seamless delivery of your bins and containers.

## Signage and Recycling Fact Sheets

Urban Impact has developed a comprehensive signage and labeling program, including our special fact-sheet handout collateral that complies with regional standards and requirements. Collection equipment will be correctly labelled, and signage will be provided for your communications plan.



## Certificate of Diversion

Urban Impact's Certificate of Diversion was designed to salute our customers' efforts and calculate their tree, water and electricity savings by diverting materials from landfill.

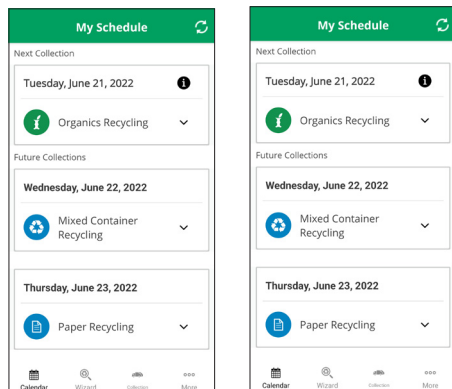


## Waste Audits

Urban Impact uses waste audits as well for building certification such as BOMA BEST or LEED, to determine diversion rate and areas where we need to focus our efforts to further increase diversion.

## Urban Impact Mobile App

With the Urban Impact app, you will have real time access to your account (web app or mobile device) and receive Reminders and Notifications and Service Alerts, Request a Pick-up and more. You can view your collection calendar and set reminders, check your schedule, request an extra pick up.



## Meet Rebecca and Louise

Rebecca Moynahan and Louise Roxby are Urban Impact's Business Development representatives for BOMA BC members. Rebecca and Louise have a passion providing an outstanding level of service to a wide range of property management customers.



We are here to help! If you are looking for a waste management company that you can trust, please contact

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